



**New Name: Mobile Crisis Response Teams** 

Formerly known as C.R.E.S.T. /R.E.A.C.H. / R.O.C.K.Y. / C.C.T. Teams

The Mobile Crisis Response Teams are part of the Crisis Support System of Care Program. These are field based teams consisting of Clinical Therapists, Behavioral Health Specialist, Substance Use Specialist, Homeless and Housing Specialist, and Peer Support Specialist working collaboratively with Law Enforcement, Emergency Departments, Schools, Cities, and other Community Agencies to decrease the need for inpatient hospitalizations, as well as decreasing the amount of time that these agencies are dedicating to individuals in psychiatric crisis. The Mobile Crisis Response Teams are able to work with individuals from all age groups.

## **Program goals:**

- Work collaboratively with Law Enforcement, Cities, Schools, Group Homes and Foster Homes, Clinics, & Emergency Department Personnel.
- Provide immediate crisis intervention services to people in psychiatric crisis
- Decrease the amount of time that Law Enforcement / Emergency Department Personnel are occupied with psychiatric calls/emergencies
- Decrease the number of contacts that Law Enforcement/Emergency Departments have with persons in psychiatric crisis
- Link individuals/families in crisis to community resources
- Provide Peer Support Services
- Provide Linkage to Substance Use Services
- Provide Homeless and Housing Resources
- Decrease the need for inpatient care and hospitalizations for people in psychiatric crisis.
- Provide Initial, 30-day, and 60-day case management/follow up services focusing on linkage to on-going services and aid in minimizing barriers to services.

## We serve:

- Any age person that is experiencing a mental health/behavioral health crisis.
- Individuals with or without insurance
- Medi-Cal Welcome

Program Hours: 7 days a week (excluding County Holidays)

New hours: 9:00 am to 8:00 pm Monday – Friday 12:00 pm – 8:00 pm Saturday & Sunday

For questions, concerns or consultation please contact (951)715-5040 during normal business hours.